



REFLECTIONS

ImmaCare Inc.
Annual Report 2025



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Message from the Board President

Dear Friends and Supporters,

As I reflect on my 17 years of service on the Board, I am struck by how much our organization and the community we serve have changed. We have faced growing needs, evolving challenges and new opportunities to make a lasting impact. Through every chapter, your support has been a constant source of strength, allowing us not only to sustain our mission, but to grow and adapt to meet the needs of those who depend on us.

During this important period of growth and transition, we were fortunate to have had strong leadership from Lou Gilbert, whose vision and commitment helped shape many of the milestones we celebrate today. Lou played a critical role in guiding the agency through several defining initiatives, including the successful transition to our new agency name, a change that better reflects the breadth of our mission and the communities we serve.

Lou also helped lead the creation and growth of our endowment fund, ensuring long-term financial stability and positioning the organization to continue its work for generations to come. His leadership and persistence were instrumental in building a stronger foundation for the future.

In addition, Lou championed the renovation of the shelter, helping transform our facility into a more welcoming, functional and dignified environment for both clients and staff. These improvements have had a lasting impact on the quality of care we are able to provide every single day.

These accomplishments did not happen overnight, nor were they achieved alone. They were made possible through the collective efforts of dedicated staff, volunteers, board members and loyal donors who believed in our mission every step of the way.

As you read the stories that follow of real people whose lives have been changed through ImmaCare's programs, you'll see firsthand both the urgent need for affordable housing, emergency shelter and supportive services and the profound impact your support makes possible. Yet we move forward with hope, knowing that with your continued partnership, we can expand opportunities for stable housing, strengthen our programs and continue helping individuals and families rebuild their lives with dignity and support.

As Lou begins his well-earned retirement, he leaves behind a legacy of compassion, leadership and meaningful progress that will continue to shape this organization for years to come. While he will certainly be missed, we are excited for the future and the opportunities ahead as we welcome the next Executive Director to build upon this strong foundation and help take our organization to the next level. With your continued support, we are confident that our mission will continue to grow and thrive in the years ahead.

Thank you for standing with us and for investing in a stronger, more compassionate community. Your generosity changes lives, and we are deeply grateful for your continued support.

With gratitude,

Sheila Azor
Board President

From Survival to Stability

In November of 2024, ImmaCare's longtime Mobile Outreach Case Manager, Tony Mack, was working steadily to build trust with John*, a man who experienced homelessness for more than seven years. John was living in a tent along railroad tracks, surviving day-to-day while he struggled with a fentanyl addiction. He often stood by the highway with a sign, relying on the generosity of passersby to sustain his habit. Although he was not yet ready to pursue housing, John stayed connected to essential supports, visiting soup kitchens for meals and showers, while Tony provided consistent outreach, delivering food, clothing and basic-needs items.

John's journey took a pivotal turn when he was incarcerated for almost four months. During that time, he became sober. Upon his release, something had shifted. Motivated by his sobriety and a renewed sense of possibility, John reconnected with Tony and expressed that he was ready to pursue housing and leave homelessness behind.

With Tony's guidance, John committed himself to the process. He attended every appointment, obtained necessary identification and documentation, and followed through on each step -- demonstrating resilience and determination. In time, he was matched



with a housing program through a partner agency. Though the search for the right apartment took several months, John remained patient and engaged, working closely with his new case manager until he found a place he could call home.

Today, more than a year later, John remains housed and sober. His journey is a powerful reminder that change happens when trust, persistence and opportunity align. Through consistent outreach and compassionate support, John moved from survival to stability -- and toward a future filled with hope.

**Name changed to protect privacy.*

To Our Funders, Donors, Volunteers and Community Partners



After many years of service, I am deeply grateful for the trust, partnership and generosity you have extended to ImmaCare.

Your support has been far more than a financial investment -- it has been a steady commitment to ensuring that individuals experiencing homelessness in our community are met with dignity, compassion and

real opportunities for stability and housing.

I have had the privilege of witnessing firsthand what

your investment makes possible -- safe shelter, supportive services and pathways to permanent housing for some of our most vulnerable neighbors. None of this work happens without you -- our funders, donors, volunteers and community partners -- who have stood alongside us through both challenges and progress.

As I step away from this role, I do so with confidence in the strength of this mission and gratitude for the many relationships that have made it possible. Thank you for believing in this work and in the people we serve.

With Appreciation,

Lou Gilbert

One Day at a Time



Before arriving at ImmaCare's Emergency Shelter, Terrance Woodard endured the most difficult 18 months of his life. He struggled with substance use, failed to report to probation and became entangled in drug-related activity. At the same time, he faced a series of devastating losses: the killing of a young boy he had once helped look after; his 15-year-old cousin being charged with murder out of state; and, soon after, the death of the mother of one of his children. Telling his 11-year-old son that his mother had died was the hardest thing he had ever done. Overwhelmed by grief and trauma, Terrance spiraled, turning to substances to avoid the pain and keeping everything bottled up inside.

Now, everything has changed because he knows he needs to be there for his son. His son understands that Terrance is all he has, and Terrance carries that responsibility with deep purpose. Determined to get on the right path, he has become a more present, hands-on father as they navigate their loss together.

One day, while leaving the Community Renewal Team building (CRT), Terrance ran into Denise Mitchell, ImmaCare's shelter manager, who encouraged him to call 211. He did, and was directed to the Warming Center, which ultimately led him to ImmaCare.

There, Terrance began to stabilize his life. With support from staff, he regained his footing. His case manager held him accountable, helping him stay focused on the steps needed to end his homelessness and secure housing. Though trust did not come easily, over time he began to believe in the process, and in the people trying to help him. With that trust came action. He took pride in his space and helped around the shelter, stepping up to clean and contribute simply because it was the right thing to do.

Around Thanksgiving, Terrance received life-changing news -- he had been matched to housing through ImmaCare's Supportive Housing program. He stayed focused and

secured an apartment within just two weeks.

"My life has changed for the better," he said. "I have time to think and, above all, to be more present for my kids." Now, living just a short walk from his mother and sisters, he is rebuilding family connections that once felt distant.

Terrance works every day to be the father his two sons need. Some days are harder than others. When calls go unanswered, it weighs on him. One day, overcome with emotion, he hugged his mother and apologized for the worry he caused her growing up, now understanding that same worry as a parent himself.

He has also found peace in reading, often visiting the library or Barnes & Noble. "I like books because you can always learn something new," he said. "All I need is a chair and a quiet, peaceful place."

Terrance describes Denise as a blessing, someone who helped redirect his path. He is grateful for her guidance, but clear that the change was his own. Today, he takes life one day at a time. His advice? Stay focused, don't procrastinate and don't let anything stand in your way. No matter what you are facing, you can get there.

Community/ Corporate Support

3Bros Auto Corp.
Advanced Benefit Strategies, Inc.
AL & AGB LLC
Alexander Franklin Charitable Foundation
Allen Family Fund
American Electro Production Inc.
Anonymous No. 38 Fund
Arch Insurance
Archdiocese of Hartford
ASK Endowment DAF
BFA Endowed Fund- Jean Schiro-Zavala
Bonaiuto Family Charitable Fund
Braman Pest & Termite Elimination
Briggs Industries
CVS Health Foundation
Catherine M. Kornas Fund
Charles B. Cook Fund
Charter Oak Federal Credit Union
Christ the King Parish Social Action Committee
Church of Saint Ann
Church of Saint Ann Food Group
The Congregational Church of South Glastonbury
East Granby Congregational Church
Elicit Brewing Company
Emanuel Lutheran Church
Ensworth Charitable Foundation,
Bank of America, N.A., Co-Trustee

Eversource Corporate Accounting Department
Eversource Energy Foundation
First Church in Windsor, UCC
First Congregational Church in Bloomfield
Frontier Communications
George A. & Grace L. Long Foundation,
Bank of America, N.A., Co-Trustee
Greater Hartford Gives Foundation
Harry E. Goldfarb Family Foundation Fund II
The Hartford
The Hartford County Bar Foundation, Inc.
J. Walton Bissell Foundation, Inc.
Journey Home, Inc.
Knights of Columbus St. James Council #10651
Lawrence Bock Living Trust
The Levere Family Fund
Lincoln Financial Foundation, Inc.
Marzano Plumbing & Heating Co.
Mashantucket (Western) Pequot Tribe
The Maximilian E. & Marion O. Hoffman Foundation, Inc.
McDonald Family Trust
McGee Family Charitable Fund
Microsoft Matching Gifts Program
Niland Charitable Fund
Philip Morris International's U.S. businesses (PMI U.S.)
Park Broad Investments
Park Hardware
Paul B. Bailey Architect, LLC
Pullman & Comley, LLC
RBC Foundation-USA
RTX Corporation

Rego-Stabile Giving Fund
Reid & Riege Foundation
Reynolds Charitable Foundation Fund
Rita B. & Walter M. Murphy Foundation
Roche Diagnostics
Saint Josephine Bakhita Parish
St. Mary's Church
St. Peter Claver Church
Stop & Shop Bloomin' 4 Good
Town Fair Tire Foundation Inc.
Travelers Community Connections
Vernon D. and Florence E. Roosa Family Foundation
Memorial Fund
Waterford Group Charitable Foundation
Webster Bank
West Side Marketplace
Workers' Compensation Trust
Yankee Gas Services Company DBA Eversource Energy

Government Contractors

City of Hartford Department of Health & Human Services
Federal Department of Housing and Urban Development
Federal Emergency Management Agency
State Department of Housing
State Department of Mental Health & Addiction Services

The Sweet Sound of a Radiator



When Lawrence Simonds first arrived at what was once known as Immaculate Conception Shelter more than 16 years ago, he carried everything he owned in a red suitcase with squeaky wheels.

After a series of personal setbacks, addiction and the loss of stable housing, he found himself walking down Park Street with nowhere else to go. The red suitcase became a symbol of a reality he struggled to accept. "I'll never forget that suitcase," Lawrence said. "It identified me as homeless."

Life in the shelter was humbling. Lawrence remembers sleeping in close quarters with other men. "I realized I was in the same boat as everyone else."

One winter night changed his perspective. Lawrence remembers standing outside during what he calls "Ice Night." Everything around him was frozen -- the trees, the sidewalks, even his runny nose. For the first time, the reality of his situation settled in. "I realized I was really out there," he said. "Really alone."

Soon after, an ImmaCare case manager encouraged him to apply

for housing at Casa de Francisco. In 2010, he became one of its first residents. But stable housing did not immediately solve everything.

Lawrence had always been entrepreneurial. He owned a car detailing business and took pride in his ability to earn money. Yet he often found himself testing boundaries and making impulsive decisions. On one occasion, a local store clerk mistakenly assumed he was an agency employee and allowed him to charge detailing supplies to an account he wasn't authorized to use. When the mistake came to light, Lawrence worked tirelessly over the weekend detailing vehicles to repay every dollar.

Looking back, he sees the incident for what it was -- a reflection of choices driven by addiction and poor judgment.

There were other setbacks. At times, Lawrence lost housing opportunities because of impatience or conflicts with landlords. More than once, he found himself back where he started -- homeless, sleeping wherever he could, wondering how things had unraveled once again.

Yet through every setback, ImmaCare remained a constant presence. Case managers continued to encourage him, challenge him and help him navigate housing opportunities. They celebrated successes, held him accountable and never gave up on him, even when he sometimes gave up on himself.

Today, Lawrence lives in an apartment of his own. His current case manager, Annie Sgro, has helped him maintain housing, access services and focus on the future. Shortly after sharing his story, Lawrence identified entering treatment as one of his personal service goals. With Annie's support, he enrolled in a rehabilitation program and is now completing treatment.

When asked what home means to him today, Lawrence doesn't talk about square footage or amenities. Instead, he talks about the sound of the radiator.

"Every time I hear it," he said, "I know I'm not homeless." For Lawrence, that sound represents what he once took for granted -- safety, stability and hope.

For more than 16 years, ImmaCare has walked alongside Lawrence through some of the most difficult chapters of his life. Today, when he hears that radiator humming, he is reminded not only of where he is, but how far he has come.

ImmaCare Endowment Fund

***Support Today,
Secure Tomorrow.***

Your support can help change lives for years to come. By including ImmaCare in your will, retirement plan, or life insurance policy, you can help ensure that individuals experiencing homelessness continue to find stability, shelter and hope.

You can also create a lasting impact today through a gift to the ImmaCare Endowment Fund at the Greater Hartford Gives Foundation. Endowment contributions strengthen our long-term sustainability and support our mission for generations to come.

To learn more about planned giving or endowment contributions, please contact your financial advisor or attorney, or reach out to:

Teresa Wierbicki

Director of Strategic Development
860-580-5644

ImmaCare Inc. is a 501(c)(3) nonprofit organization.

Tax ID Number: 22-3121606

***Join us in shaping a future where
housing is a right, not a privilege.***

Consolidated Statements of Activities for the Year Ended September 30, 2025

Changes in net assets without donor restrictions:

SUPPORT AND REVENUE:

Grants and contracts	\$ 3,056,522
Program services	172,131
Contributions	695,582
In-kind contributed goods and services	181,250
Interest and dividends	71,943
Special events	12,823
Miscellaneous income	61,127
Net assets released from restriction	24,121
Total support and revenue	<u>4,275,499</u>

EXPENSES:

Program services:	
Supportive housing programs	1,458,849
Emergency shelter services	1,321,473
Casa de Francisco	886,932
Total program services	<u>3,667,254</u>
Management and general	443,382
Fundraising	177,052
Total expenses	<u>4,287,688</u>

Change in net assets without donor restrictions (12,189)

Changes in net assets with donor restrictions

Grants and contributions	134,736
Investment income, net	56,625
Net assets released from restrictions	(24,121)

Change in net assets with donor restrictions... 167,240

Change in net assets..... 155,051

Net assets, beginning of year..... 14,082,093

Net assets, end of year..... 14,237,144

Statement Of Financial Position for the Year Ended September 30, 2025

ASSETS

Cash.....	\$ 1,756,781
Cash, restricted	505,902
Grants receivable	30,394
Accounts receivable, net	23,196
Prepaid expenses	46,933
Security deposits.....	6,746
Endowment fund	741,496
Cash, restricted - held by lender	892,142
Property, plant and equipment, net.....	10,535,694
Total assets	<u>\$ 14,539,284</u>

LIABILITIES AND NET ASSETS

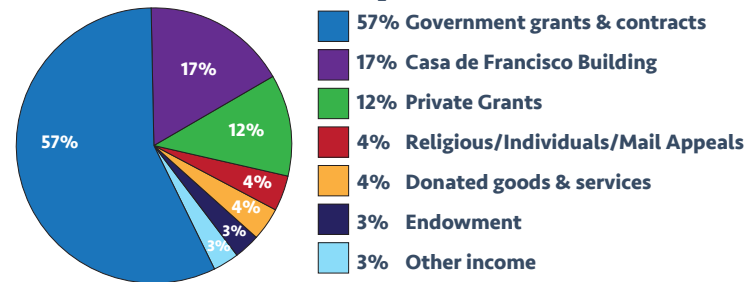
Liabilities:

Accounts payable	\$ 20,795
Accrued salaries and benefits	100,374
Refundable advances.....	180,971
Total liabilities.....	<u>302,140</u>

Net Assets:

Net assets without donor restrictions.....	(882,140)
Net assets with donor restrictions.....	15,119,284
Total net assets	<u>14,237,144</u>
Total liabilities and net assets	<u>\$14,539,284</u>

Income Summary



October 1, 2024 to September 30, 2025.



Father Ray Kelly's
Youtube Channel



Open Doors, Open Hearts with Fr. Ray Kelly

A Benefit Concert for ImmaCare

Presented by Dr. Barbara A. Clark

Fr. Ray Kelly, the beloved Singing Priest from Ireland and YouTube sensation will make his only Connecticut appearance in support of ImmaCare.

Northwest Catholic High School, West Hartford, CT

Wednesday, September 9, 2026, at 6:30 PM

Doors open at 6PM.

Members of the Northwest Catholic Choir will join Fr. Ray Kelly in performing his signature song, "Hallelujah," and the Frank Sinatra classic, "New York, New York."

One hundred percent of the proceeds from the West Hartford performance will benefit ImmaCare Inc., supporting our mission to serve individuals experiencing homelessness in the Hartford region.

Don't miss this unforgettable evening of music and purpose!
Through nondenominational concerts, the Fr. Ray Kelly Music Ministry promotes friendship, love and courage while supporting charitable causes.

Affordable Housing, Lasting Impact



Since 2022, Rosa Baez has called Casa de Francisco home, although her journey there is a story of patience, family and faith.

While living with her daughter in Newington, Rosa applied for an apartment at Casa de Francisco. Life took a brief detour when she moved to Florida for the winter, but it wasn't long before she felt called back to Connecticut. "God works in mysterious ways," she said. Upon her return, Rosa found herself near the top of the Casa

waitlist. Since her sisters Ana and Iris were already living in the building, she stayed temporarily with Ana, for three or four weeks, before being told her apartment was ready.

Moving into her fourth-floor apartment brought a deep sense of relief and joy. "I have a beautiful apartment, not just any apartment," Rosa said. With affordable rent and utilities included, she found not only stability, but the ability to truly enjoy her life. Her home offers her comfort and peace, not to mention beautiful views (including one of the State Capitol) that she treasures daily.

Rosa's return to Connecticut also brought renewed purpose. After previously working at Catholic Charities, she was able to secure a position there once again, allowing her to support herself while living at Casa. In early 2025, she made the decision to retire in order to care full-time for Iris, who was battling Alzheimer's disease. Having all three sisters living in the same building made an immeasurable difference during this time. Together, they shared meals, played board games and supported one another through both joyful and difficult moments. After Iris's passing,

Rosa remained grateful that Casa's affordability allowed her to stay in the home she loves.

Today, Rosa values not just her apartment, but the sense of community around her. She feels safe, connected and supported. Neighbors on her floor look out for one another, and friendships continue to grow. Rosa and Ana are now looking forward to becoming more involved in the building's activities and giving back to the community that has meant so much to them.

"I'm very appreciative," Rosa said. "This is home."

Stay connected!

Sign up for our bimonthly e-newsletter, **ImmaComm**, for updates and exciting announcements that reflect the impact of your support for ImmaCare. Visit **ImmaCare.org** to join our mailing list.

PURCHASE TICKETS

\$80 • Meet & Greet (5:45-6:15 PM)
• Signed *Where I Belong* CD
• Reserved Seating

\$45 • Reserved Seating

\$25 • General Admission



To purchase tickets online,
scan the QR Code or visit:
ImmaCare.org/fr-ray-concert-2026/

SPONSORSHIP OPPORTUNITIES

ADVOCATE \$1000

- Pre-concert Meet & Greet with Fr. Kelly for you and 1 guest, phone photo with Fr. Kelly and signed *Where I Belong* CD (value: priceless)
- **10 reserved seating tickets** to the concert (value: \$450)
- Name & logo on sponsor sign
- Name & logo on ImmaCare Concert web page
- Acknowledgment on ImmaCare's Facebook page
- Listing in agency annual report, *Reflections*

PARTNER \$500

- **4 reserved seating tickets** to the concert (value: \$180)
- Name & logo on sponsor sign
- Name & logo on ImmaCare Concert web page
- Acknowledgment on ImmaCare's Facebook page
- Listing in agency annual report, *Reflections*

SUPPORTER \$250

- **2 reserved seating tickets** to the concert (value: \$90)
- Name & logo on ImmaCare Concert web page
- Acknowledgment on ImmaCare's Facebook page
- Listing in agency annual report, *Reflections*

For sponsorship opportunities or questions, please contact:
Teresa Wierbicki at twierbicki@immacare.org or 860-580-5644



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Hartford, CT 06106-4641

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ImmaCare Inc.
Linking people and housing together

About ImmaCare

Since 1981, ImmaCare Inc. has been a lifesaving resource to thousands of individuals experiencing homelessness. ImmaCare focuses on individuals who are most vulnerable to life on the streets of Hartford, including people with debilitating health issues, such as heart, liver and/or kidney disease, severe substance abuse addictions, and/or mental health issues.

Mission

ImmaCare strives to end homelessness in the Hartford region by providing essential services, shelter, and housing to help individuals rebuild their lives.

Vision

Guided by the belief that housing is a human right, ImmaCare envisions a vibrant community without homelessness — working to break down barriers and create pathways to housing and dignity for all.

Programs

Mobile Outreach, Emergency Shelter, Permanent Supportive Housing and Affordable Housing.

Within these services, ImmaCare provides emergency shelter, meals, clothing, case management, and assistance with entitlements. We also offer referrals for medical and mental health care, addiction treatment, housing support, education, and job training.

For more information about ImmaCare or to find out how you can invest in the programs we provide, call Teresa Wierbicki, Director of Strategic Development at 860-580-5644.