

REFLECTIONS

ImmaCare Inc.
Annual Report 2024





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Message from the Board President and Executive Director

As we reflect on a unique and challenging year, we do so with pride in our perseverance—and with deep appreciation for your continued support.

This past fiscal year was one of transition. As we emerged from the COVID-19 pandemic, we believed we were entering a period of stability. Instead, like so many in our sector and beyond, we found ourselves navigating new uncertainties. Shifting federal priorities have created growing concern across the shelter and housing landscape, and we now face unknowns about future funding and the evolving role of homeless services.

In retrospect, just as we thought we were returning to “normal,” we were met with a new wave of uncertainty, prompting us to remain agile, resilient and focused.

Yet, through it all, one constant has remained: our unwavering mission to provide compassionate, effective shelter, housing, and outreach services to those who need us most.

Despite the challenges, our dedicated staff has continued to rise above with compassion, determination and steadfast commitment to every individual we serve. We are equally inspired by the tireless efforts of our Board members, volunteers and donors who have embraced our mission as their own. Your belief in our work and your generosity are what make our progress possible.

As we look ahead, we are actively engaged in a comprehensive strategic planning process. This initiative will help us strengthen our organization, sharpen our vision, and ensure we are prepared to meet the evolving needs of our clients well into the future. We look forward to sharing more about this journey and the exciting developments it will bring. Thank you for standing with us during this season of change. Together, we are providing hope, stability and opportunity for those who need it most.

Sincerely,

Mark Welzenbach

Board President

Louis Gilbert

Executive Director

Stay connected!

Sign up for our bimonthly e-newsletter, **ImmaComm**, for updates and exciting announcements that reflect the impact of your support for ImmaCare. Visit **ImmaCare.org** to join our mailing list.



A Journey of Hope: Michael's Path to Stability and Housing



ImmaCare Mobile Outreach Case Manager Tony Mack has been working closely with Michael, a man who has experienced homelessness for more than two years. Michael's journey has been filled with hardships—from sleeping in his car to spending nights in Bushnell Park, in hallways and in other makeshift locations. Through it all, Michael has struggled with addiction, often as a way to cope with the deep mental health challenges he faces.

Throughout this difficult time, Tony has been a constant presence in Michael's life. Visiting regularly, Tony would bring vital donations of food, clothing and toiletries. The bond between them grew stronger over the course of two years, and Tony worked tirelessly to earn Michael's trust.

As Tony continued his outreach, he gently encouraged Michael to believe in his own worthiness of a better future—one in which he could leave the streets behind and build a stable life. With Tony's guidance, Michael came to realize that housing was not just a dream, but something achievable. Together, they gathered the necessary documents and kept all the important appointments.

While Michael worked toward securing housing, he made the courageous decision to begin his recovery—entirely on his own—recognizing that sobriety and a clear mind would not only improve his health, but also transform his outlook on life.

Finally, Michael's hard work paid off. He was successfully matched with a housing program and, thanks to Tony's persistence, all the paperwork was submitted and processed. Today, Michael is actively working with his new housing case manager to find a permanent home. He is filled with hope and excitement for the future, eager to settle into a safe, quiet place to call his own.

Michael's journey from homelessness to housing is a testament to the power of consistent care, dedication and the belief in someone's potential. He is deeply grateful for Tony's years of support, and how it's impacted where he is today on his journey as he strives for a brighter, more stable future.



Keep ImmaCare in Mind When Planning for the Future

Your legacy can help change lives. The generous support of our donors makes a lasting impact on our mission to prevent and end homelessness in the Hartford region. As you plan for the future, we invite you to consider including ImmaCare Inc. in your will or estate planning.

Planned giving—through bequests, life insurance policies or retirement plan assets—is a powerful way to ensure that ImmaCare's work continues for generations to come. Your gift can provide stability, shelter and hope to those who need it most.

For those looking for a more immediate legacy option, ImmaCare also has established the ImmaCare Endowment Fund at the Hartford Foundation for Public Giving. Contributions to this fund help ensure our financial strength and sustainability, while supporting our mission in perpetuity.

To learn more about planned giving or endowment contributions, please contact your financial advisor or attorney, or reach out to:

Teresa Wierbicki,
Director of Strategic Development
860-580-5644

ImmaCare Inc. is a 501(c)(3) nonprofit organization. Tax ID Number: 22-3121606

***Join us in shaping a future
where housing is a right, not a privilege.***

Humbled but Not Broken: Gregory's Journey



In 2022, after a devastating betrayal left him homeless for the first time, Gregory Payne found support and hope through ImmaCare.

Life took a sharp turn when Gregory, trusting someone he knew, allowed them to cash a check on his behalf. The individual convinced Gregory to invest the money, promising they would "make more." Instead, Gregory was left with just ten percent of what was rightfully his. The betrayal hit hard. "It felt like a punch in the stomach," he said. Without the funds to rent a room while awaiting disability benefits, Gregory turned to the Warming Center for shelter and leaned on a psychologist to help process the anger and grief.

Someone recommended to Gregory that he try to get into ImmaCare's Shelter, noting that the environment was supportive and located in an area he knew well, and close to his doctor, pharmacy and everything else he needed to stay grounded. That recommendation marked the beginning of a change in luck, and he was soon referred to ImmaCare. Once at ImmaCare, Gregory felt recognized and supported. "The staff was always cordial. If I needed help, I got it," he said. Gregory appreciated the care and consistency, from the warm meals served by kind volunteers to the Charter Oak Health Center team that visited weekly. "Having medical care come to the shelter was a blessing," he said.

Despite using a cane and living with neuropathy and ulcers on his legs, Gregory made a point to stay active. He volunteered daily—cleaning tables after meals and helping food groups unload supplies. "When you're in a shelter, if that doesn't humble you, nothing will," he said. "The staff didn't let you just lie around. If you could work, you should work."

Gregory had worked his whole life—as a first responder, in an assisted living facility, and for a wholesale produce and dairy

distributor—until his health challenges made it impossible to continue. Still waiting for his disability benefits to be approved, he remained hopeful. With the help of his hands-on case managers, he secured vital documents like his ID, Social Security card, and birth certificate—tools essential not only for housing but for dignity.

When his name came up for housing, and he learned he was housed with ImmaCare, Gregory was thrilled. He toured several apartments and chose one in a quiet, comfortable neighborhood. Now, housed and stable, he's grateful for the little things, like cooking his own meals again.

"I will never get used to being homeless," Gregory said. "It was my first time and, God willing, my last."

Community Support

3Bros Auto Corp.
AL & AGB LLC
Aon Corp.
Arch Insurance
Archdiocese of Hartford
Avon Chapter UNICO National, Inc.
Avon High School Music Service Society
BFA Endowed Fund
Bonaiuto Family Charitable Fund
Braman Pest & Termite Elimination
Briggs Industries
Charles Nelson Robinson Fund,
Bank of America, N.A., Trustee
Charter Oak Federal Credit Union
Christ the King Parish Social Action Comm.
Cigna
Cigna Women's Health Drive
CompassMSP
East Granby Congregational Church
Emanuel Lutheran Church
Ensworth Charitable Foundation,
Bank of America, N.A., Trustee
Eversource Corporate Accounting Dept.
Eversource Energy Foundation
First Congregational Church in Bloomfield
Frontier Communications
George A. & Grace L. Long Foundation,
Bank of America, N.A., Co-Trustee
Greater Hartford Chapter UNICO National
Hands on Hartford
Harry E. Goldfarb Family Foundation
Fund II
Hartford Foundation for Public Giving
Honorable Order of the Blue Goose -
Hartford Pond
J. Walton Bissell Foundation, Inc.
Kipdo LLC
Knights of Columbus St. James
Council #10651
Lawrence Bock Living Trust
Lincoln Financial Foundation, Inc.
Mary, Gate of Heaven Parish
Marzano Plumbing & Heating Co.
McDonald Family Trust
Microsoft Matching Gifts Program
Navigate Affordable Housing Partners
Niland Charitable Fund
Pacific Life Foundation
Park Hardware
Paul B. Bailey Architect, LLC
Perfectemp Inc. Heating &
Air Conditioning
Pullman & Comley, LLC
RTX Corporation
RBC Foundation-USA
Reid & Riege Foundation
Reynolds Charitable Foundation Fund
Rita B. & Walter M. Murphy Foundation
Saint Josephine Bakhita Parish
Spadafora Family Living Trust
St. Joseph Fraternity SFO
St. Mary's Church
St. Peter Claver Church
St. Thomas and St. Timothy Parish
Stanley D. and Hinda N. Fisher Fund
Stop & Shop Bloomin' 4 Good
Talcott Resolution
The Congregational Church of
South Glastonbury
The Hartford County Bar Foundation, Inc.
The Levere Family Fund
Town Fair Tire Foundation Inc.
Travelers Community Connections
UHG Foundation
West Side Marketplace

Government Contractors

City of Hartford Department of
Health & Human Services
Federal Department of Housing and
Urban Development
Federal Emergency Management
Agency
State Department of Housing
State Department of Mental Health &
Addiction Services

An Angel on Her Shoulder: Elise's Story of Strength and Support



"When I was told I was being housed through ImmaCare, I thought someone was joking," she says. But with the support of her case manager, Mercedes Abney (now ImmaCare's Supportive Housing Manager), Elise found her dream apartment. "It was my first choice, and one that had never before accepted someone from ImmaCare," she says. "It felt like magic."

Having a home transformed her. For the first time in years, Elise could invite her children over and cook for them. Her health improved and her outlook brightened. Friends and family noticed how much better she looked and felt.

"It's scary to live in a shelter," Elise says. "Not just because of the environment, but because of what it does to your sense of self. ImmaCare helped me get out, and they did it with kindness, not judgment."

The isolation of COVID took a heavy toll on Elise Srolis. Like so many others, her mental health declined, and she began relying on alcohol to cope. Though she had once held a well-paying job and lived independently in Bethel, CT, everything began to unravel. Her rent spiked from \$1,950 to \$2,800 a month and she couldn't keep up. Drinking, depression and financial strain brought everything crashing down.

In 2022, Elise took her first step toward healing, leaving her apartment and entering detox. "I must have had an angel on my shoulder," she says, reflecting on how she completed the

program in just one week. She hasn't looked back since.

From detox, she was referred to a shelter in Hartford, where a stroke of luck came in the form of a call from a former coworker offering a remote, part-time job. While the shelter was too noisy for work, she transferred to a quieter one and continued pressing forward, determined to regain stability.

That's when Elise felt her little angel again on her shoulder as she learned she'd been housed through ImmaCare's program.

Elise wants people to know that anyone can fall on hard times. For her, it was COVID, alcohol and rent hikes. But every story is different. What matters is having someone who believes in you when you're ready to rebuild.

Now, nearly a year in her apartment, Elise is looking ahead. She recently earned her Paraeducator Certificate and is preparing to work part-time in a local school this fall. Despite the setbacks, she remains hopeful—and deeply grateful for the helping hands that changed her life.



With Gratitude

We extend our heartfelt thanks to all who supported ImmaCare this year. Your generous contributions—whether financial, in-kind, or through your time—make it possible for us to continue our mission of helping individuals experiencing homelessness. Every gift matters, and every donor is deeply appreciated.

Consolidated Statements of Activities for the Year Ended September 30, 2024

Changes in net assets without donor restrictions:

SUPPORT AND REVENUE:

Grants and contracts	\$ 2,886,491
Contributions	981,012
In-kind contributed goods and services	138,867
Program services	177,501
Interest and dividends	77,648
Miscellaneous income	45,276
Net assets released from restriction	17,676
Total support and revenue	<u>4,324,471</u>

EXPENSES:

Program services:

Supportive housing program	1,426,311
Emergency shelter services	1,197,334
Casa de Francisco	865,922
Total program services	<u>3,489,567</u>

Management and general	388,913
Fundraising	160,151
Total expenses	<u>4,038,631</u>

Change in net assets without donor restrictions 285,840

Changes in net assets with donor restrictions

Grants and contributions	337,202
Investment income, net	73,707
Net assets released from restrictions	(17,676)

Change in net assets with donor restrictions... 393,233

Change in net assets

Net assets, beginning of year

Net assets, end of year

Statement Of Financial Position for the Year Ended September 30, 2024

ASSETS

Cash	\$ 1,612,515
Cash, restricted	438,013
Grants receivable	61,941
Accounts receivable, net	11,469
Prepaid expenses	39,990
Security deposits	6,746
Endowment fund	624,256
Cash, restricted - held by lender	840,109
Property and equipment, net	10,799,855
Total assets	<u>\$ 14,434,894</u>

LIABILITIES AND NET ASSETS

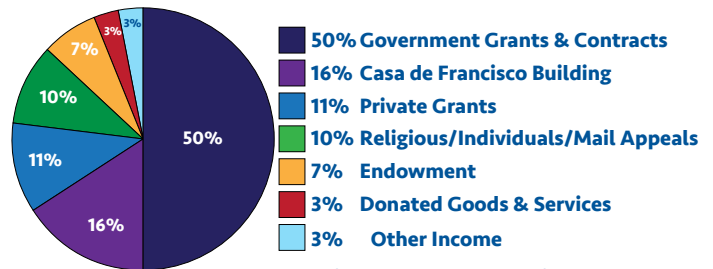
Liabilities:

Accounts payable	\$ 27,862
Accrued salaries and benefits	89,902
Refundable advances	235,037
Total liabilities	<u>352,801</u>

Net Assets:

Net assets without donor restrictions	(869,951)
Net assets with donor restrictions	14,952,044
Total net assets	14,082,093
Total liabilities and net assets	<u>\$ 14,434,894</u>

Income Summary



October 1, 2023 to September 30, 2024.



My Way with Fr. Ray Kelly A Benefit Concert for ImmaCare

Presented by Dr. Barbara A. Clark

Join us as we begin our 45th year of making a difference—come celebrate with us!

Fr. Ray Kelly, the beloved Singing Priest from Ireland and YouTube sensation, will make his only Connecticut appearance in support of ImmaCare.

Northwest Catholic High School, West Hartford, CT

Tuesday, August 19, 2025, at 6:30 PM

Doors open at 6PM.

Members of the Northwest Catholic Choir will join Fr. Ray Kelly for his signature song, "Hallelujah."

One hundred percent of the proceeds from the West Hartford performance will directly benefit ImmaCare's work serving individuals experiencing homelessness in the Hartford area.

Don't miss this unforgettable evening of music and purpose! Through nondenominational concerts, the Fr. Ray Kelly Music Ministry promotes friendship, love and courage-while supporting charitable causes.

Father Ray Kelly's
Youtube Channel



Finding Peace and Purpose: Jeannie's Journey



Everything changed for Jeannie Yorks the day she got the call in 2012 that she had an apartment at Casa de Francisco.

Before that, life had been a struggle. Jeannie moved to New Britain from Virginia in 2007, trying to build a new life—but found herself in a harmful environment that eventually led to a crack addiction. The hardest moment

came when she lost custody of her 13-year-old son. That pain became her wake-up call. She knew she had to get clean—not just for herself, but for him.

Jeannie entered a two-year, intensive inpatient rehab program for women. It was there she began rebuilding her life from the inside out. She learned how addiction is tied to emotion—anger, sadness and stress—and worked hard to identify triggers and develop healthier coping strategies. “You lose your dignity when you use drugs,” she said, reflecting on that time. But in recovery, she found strength, resilience and hope.

When she completed rehab, Jeannie made room for someone else to take her place. “I was ready to fly,” she said. Determined to stay on track, she moved in with a friend, reconnected with her son through supervised visits, and started searching for steady work. In late 2011, she moved to Hartford, hoping for better opportunities and stability.

Then came the call: her name had come up on the waitlist for Casa de Francisco. She moved in January 2012 and has called it home ever since.

For Jeannie, the apartment is more than a place to live, it's a foundation. The rent, based on her income, is manageable. Utilities are included, which eases financial stress, especially with her fluctuating work schedule. She feels safe, secure and, most importantly, at peace. “I'm not always on edge anymore,” she said. “This is my home.”

That stability has given her the space to continue working on herself and her lifelong recovery. In 2021, her now-adult son reached out, ready to rebuild their relationship. Today, they're creating new, joyful memories. Even more recently, Jeannie became a grandmother, a role she cherishes deeply.

Casa de Francisco offers more than housing—it offers community. When she can, Jeannie enjoys Bingo nights, social gatherings and peaceful walks to nearby Bushnell Park. “I love sitting in the sun, watching the squirrels and thinking about how far I've come.”

Jeannie's story is one of transformation, resilience and gratitude—and Casa de Francisco is a vital part of that journey.



MEET & GREET

FR. RAY KELLY

\$80

MEET & GREET 5:45—6:15PM
SIGNED HALLELUJAH DAY CD
RESERVED SEATING



RESERVED SEATING

FR. RAY KELLY

\$45

SCAN ME



GENERAL ADMISSION

FR. RAY KELLY

\$25

SCAN ME

To purchase tickets online, scan the QR Code or visit: ImmaCare.org/fr-ray-concert/
A PDF of your tickets will be emailed for printing.

If preferred, tickets can be held at Will Call.

SPONSORSHIP OPPORTUNITIES

Support ImmaCare and enjoy exclusive concert benefits!

ADVOCATE – \$1,000

- Meet & Greet with Fr. Ray (plus 1 guest)
- Signed Hallelujah Day CD + photo
- 10 reserved tickets (\$450 value)
- Name/logo on sponsor sign, concert webpage, and Facebook
- Recognition in *Reflections* annual report

PARTNER – \$500

- 4 reserved tickets (\$180 value)
- Name/logo on sponsor sign, concert webpage, and Facebook
- Recognition in *Reflections* annual report

SUPPORTER – \$250

- 2 reserved tickets (\$90 value)
- Name/logo on concert webpage and Facebook
- Recognition in *Reflections* annual report

For sponsorship opportunities or questions, please contact:
Teresa Wierbicki at twierbicki@immacare.org or 860-580-5644



ImmaCare Inc.
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Hartford, CT 06106-4641

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ImmaCare Inc.
Linking people and housing together

About ImmaCare

Since 1981, ImmaCare, formerly Immaculate Conception Shelter and Housing Corp., has been providing emergency housing and shelter services to thousands of individuals experiencing homelessness. We focus on individuals who are most vulnerable, including those with debilitating illnesses, such as heart/lung disease, kidney/liver failure, HIV/AIDS or other health issues, such as alcohol or drug abuse problems, and mental health issues.

Mission

ImmaCare Inc. strives to eliminate homelessness in the Hartford region, while building a more vibrant community, by creating safe and affordable housing options and increasing the skills, income and hope of those who struggle with housing crisis.

ImmaCare's service delivery is based on a Housing First model informed by a public health, harm reduction framework. Home is seen as a right and a foundation upon which fragile, broken and vulnerable individuals can, with proper supports, focus on improving their quality of life.

Programs

Mobile Outreach, Emergency Shelter, Permanent Supportive Housing and Affordable Housing.

Within these services, ImmaCare provides emergency shelter, meals, clothing, case management, and assistance with entitlements. We also offer referrals for medical and mental health care, addiction treatment, housing support, education, and job training.

For more information about ImmaCare or to find out how you can invest in the programs we provide, call Teresa Wierbicki, Director of Strategic Development at 860-580-5644.